

## HOW TO BE SUCCESSFUL IN AN ACCOUNTABLE CARE ORGANIZATION (ACO)

| <b>LEVERS</b> OF SUCCESS                         | ROLE OF PROVIDERS / PRACTICES  | ROLE OF<br>PSW / NWMHP   |
|--|--|--|
| ► BENEFICIARY<br>ENGAGEMENT                      | <ul> <li>▶ Provide beneficiaries<br/>information about the NextGen ACO</li> <li>▶ Utilize PSW/NWMHP care<br/>coordination services</li> <li>▶ Promote Annual Wellness Visits</li> <li>▶ Encourage participating member<br/>engagement</li> </ul> | <ul> <li>▶ Provide collateral and resources for providers &amp; practice staff</li> <li>▶ Support practices to reduce gaps in care</li> <li>▶ Provide health risk assessments (PEF, HURR, Attribution, GAP Reports)</li> <li>▶ Coordinate ancillary, home &amp; community-based services (as needed)</li> <li>▶ Facilitate communication between delivery system, patient &amp; provider</li> <li>▶ Serve as a resource</li> <li>(i.e. meals, transportation, advanced care planning, etc.)</li> </ul> |
| ➤ PROVIDE TIMELY ACCESS TO CARE  ➤ ER PREVENTION | <ul> <li>▶ Reserve same-day appointments</li> <li>▶ Promote urgent care</li> <li>▶ Promote Telehealth</li> <li>▶ Utilize direct-admit to preferred SNFs</li> <li>▶ Refer to ACO hospital partners</li> </ul>                                     | <ul> <li>▶ Provide supporting collateral &amp; resources</li> <li>▶ Share best practices</li> <li>▶ Engage members to select PCP/specialists</li> <li>▶ Assist with SNF direct admits</li> <li>▶ Partner with SNF, Home &amp; Community</li> <li>Services &amp; Home Health</li> <li>▶ Provide support and engagement on benefit enhancements</li> </ul>   |
| ► PRACTICE<br>ENGAGEMENT                         | ➤ Provide PSW/NWMHP access to<br>EHR system<br>➤ Communicate concerns &<br>opportunities   | <ul> <li>▶ Report quality measures</li> <li>▶ Work with PSW hospital partners</li> <li>▶ Support provider/practice relationships</li> </ul>  |

## about NW Momentum Health Partners (NWMHP)

NWMHP is a network of doctors, hospital and other providers who have teamed up to promote integrated healthcare. Our goal is to create a healthcare delivery system that delivers personal care and drive better outcomes at a lower cost.



## good to know

| PLAN TYPE              | ► MEDICARE                              |
|------------------------|---|
| PLAN NAMES             | ► NEXT GENERATION (NEXTGEN) ACO         |
| GEOGRAPHICAL NAMES     | ► WASHINGTON, OREGON, IDAHO             |
| PATIENTS               | <b>▶</b> BENEFICIARY                    |
| REIMBURSEMENT          | ▶ PRACTICE'S EXISTING MEDICARE CONTRACT |
| REFERRALS              | ▶ NO                                    |
| PRIOR AUTHORIZATIONS   | ▶NO                                     |
| CLAIMS PROCESSING      | ► SUBMIT CLAIMS TO MEDICARE             |
| CREDENTIALING          | ▶ NO                                    |
| CARE MANAGEMENT        | ▶YES                                    |
| SNF DIRECT ADMITS      | ▶YES                                    |
| ID CARDS               | ▶ YES - NOT REQUIRED                    |
| ANNUAL WELLNESS VISITS | ▶ YES                                   |

## WE ARE HERE TO HELP.

NW Momentum Health Partners (NWMHP) ACO Monday - Friday | 8am-5pm PST 360.943.4337 opt 6 | www.NWMomentumHealthACO.com

