

## HOW TO BE SUCCESSFUL IN AN ACCOUNTABLE CARE ORGANIZATION (ACO)

LEVERS OF SUCCESS	ROLE OF PROVIDERS / PRACTICES	ROLE OF PSW / NWMHP
<ul style="list-style-type: none"> <li>▶ BENEFICIARY ENGAGEMENT</li> </ul>	<ul style="list-style-type: none"> <li>▶ Provide beneficiaries information about the NextGen ACO</li> <li>▶ Utilize PSW/NWMHP care coordination services</li> <li>▶ Promote Annual Wellness Visits</li> <li>▶ Encourage participating beneficiary engagement</li> </ul>	<ul style="list-style-type: none"> <li>▶ Provide collateral and resources for providers &amp; practice staff</li> <li>▶ Support practices to reduce gaps in care</li> <li>▶ Provide health risk assessments (PEF, HURR, Attribution, GAP Reports)</li> <li>▶ Coordinate ancillary, home &amp; community-based services (as needed)</li> <li>▶ Facilitate communication between delivery system, patient &amp; provider</li> <li>▶ Serve as a resource (i.e. meals, transportation, advanced care planning, etc.)</li> </ul>
<ul style="list-style-type: none"> <li>▶ PROVIDE TIMELY ACCESS TO CARE</li> <li>▶ ER PREVENTION</li> </ul>	<ul style="list-style-type: none"> <li>▶ Reserve same-day appointments</li> <li>▶ Promote urgent care</li> <li>▶ Promote Telehealth</li> <li>▶ Utilize direct-admit to preferred SNFs</li> <li>▶ Refer to ACO hospital partners</li> </ul>	<ul style="list-style-type: none"> <li>▶ Provide supporting collateral &amp; resources</li> <li>▶ Share best practices</li> <li>▶ Engage members to select PCP/specialists</li> <li>▶ Assist with SNF direct admits</li> <li>▶ Partner with SNF, Home &amp; Community Services &amp; Home Health</li> <li>▶ Provide support and engagement on benefit enhancements</li> </ul>
<ul style="list-style-type: none"> <li>▶ PRACTICE ENGAGEMENT</li> </ul>	<ul style="list-style-type: none"> <li>▶ Provide PSW/NWMHP access to EHR system</li> <li>▶ Communicate concerns &amp; opportunities</li> </ul>	<ul style="list-style-type: none"> <li>▶ Report quality measures</li> <li>▶ Work with PSW hospital partners</li> <li>▶ Support provider/practice relationships</li> </ul>

### about **NW Momentum Health Partners (NWMHP)**

NWMHP is a network of doctors, hospital and other providers who have teamed up to promote integrated healthcare. Our goal is to create a healthcare delivery system that delivers personal care and drive better outcomes at a lower cost.

## good to know

PLAN TYPE	▶ MEDICARE
PLAN NAMES	▶ NEXT GENERATION (NEXTGEN) ACO
GEOGRAPHICAL NAMES	▶ WASHINGTON, OREGON, IDAHO
PATIENTS	▶ BENEFICIARY
REIMBURSEMENT	▶ PRACTICE'S EXISTING MEDICARE CONTRACT
REFERRALS	▶ NO
PRIOR AUTHORIZATIONS	▶ NO
CLAIMS PROCESSING	▶ SUBMIT CLAIMS TO MEDICARE
CREDENTIALING	▶ NO
CARE MANAGEMENT	▶ YES
SNF DIRECT ADMITS	▶ YES
MEMBER ID: MEDICARE CARE	▶ YES - NOT REQUIRED
ANNUAL WELLNESS VISITS	▶ YES

### WE ARE HERE TO HELP.

NW Momentum Health Partners (NWMHP) ACO  
Monday - Friday | 8am-5pm PST  
360.943.4337 opt 6 | [www.NWMomentumHealthACO.com](http://www.NWMomentumHealthACO.com)