

CARE MANAGEMENTSOCIAL DETERMINANTS OF HEALTH

NW Momentum Health Partners ACO (NWMHP) continues to dedicate resources to support our Accountable Care Organization (ACO) members. For those who qualify, NWMHP provides interventions for high-risk clients to meet nutritional and healthcare needs.

FOCUSED INTERVENTIONS

TELEHEALTH: identify potential client needs to coordinate telehealth opportunities that reduces in office visits.

- ► Assist with appointment scheduling coordination with PCP
- ► Education and execution of DispatchHealth or urgent care options (in areas serviced)

REMOTE PATIENT MONITORING*: helping patients improve their health and decrease emergency room visits and acute patient hospitalizations.

▶ Home delivery with customer service support for equipment set up

NUTRITIONAL SUPPORT: targeting clients with multiple co-morbidities, increased risk factors for illness (implied increased need for self-isolation), and may be facing financial instability.

- ▶ Utilization of community resources available
- Order and delivery coordination of meals to homes for 30 days
- ▶ Using local supermarkets to provide food staples up to \$200** for order delivery (1 time benefit)

MEDICATION MANAGEMENT: included with all interactions to support adherence.

- ► Education regarding mail order pharmacy
- Assist with navigating local pharmacies for home delivery
- ► Assist with drive through pharmacy utilization
- Coordinate services for immediate prescription needs for same-day refills and new prescriptions

PET ASSISTANCE: addressing patients with limited resources to support pet needs versus food and medication needs.

▶ Providing food and other resources for patient's pets

NON-COVERED MEDICAL EQUIPMENT: assistance with equipment that may not be covered by insurance

▶ Body weight scales, shower chairs, etc.

CONTACT YOUR PROVIDER FOR MORE INFORMATION
[insert provider URL and phone]