

## HOW TO BE SUCCESSFUL IN AN ACCOUNTABLE CARE ORGANIZATION (ACO)

<b>LEVERS</b> OF SUCCESS	ROLE OF PROVIDERS / PRACTICES	ROLE OF PSW / NWMHP
► BENEFICIARY ENGAGEMENT	<ul> <li>▶ Provide beneficiaries information about the NextGen ACO</li> <li>▶ Utilize PSW/NWMHP care coordination services</li> <li>▶ Promote Annual Wellness Visits</li> <li>▶ Encourage participating beneficiary engagement</li> </ul>	<ul> <li>▶ Provide collateral and resources for providers &amp; practice staff</li> <li>▶ Support practices to reduce gaps in care</li> <li>▶ Provide health risk assessments (PEF, HURR, Attribution, GAP Reports)</li> <li>▶ Coordinate ancillary, home &amp; community-based services (as needed)</li> <li>▶ Facilitate communication between delivery system, patient &amp; provider</li> <li>▶ Serve as a resource</li> <li>(i.e. meals, transportation, advanced care planning, etc.)</li> </ul>
➤ PROVIDE TIMELY ACCESS TO CARE  ➤ ER PREVENTION	<ul> <li>▶ Reserve same-day appointments</li> <li>▶ Promote urgent care</li> <li>▶ Promote Telehealth</li> <li>▶ Utilize direct-admit to preferred SNFs</li> <li>▶ Refer to ACO hospital partners</li> </ul>	<ul> <li>▶ Provide supporting collateral &amp; resources</li> <li>▶ Share best practices</li> <li>▶ Engage members to select PCP/specialists</li> <li>▶ Assist with SNF direct admits</li> <li>▶ Partner with SNF, Home &amp; Community</li> <li>Services &amp; Home Health</li> <li>▶ Provide support and engagement on benefit enhancements</li> </ul>
► PRACTICE ENGAGEMENT	➤ Provide PSW/NWMHP access to EHR system ➤ Communicate concerns & opportunities	<ul> <li>▶ Report quality measures</li> <li>▶ Work with PSW hospital partners</li> <li>▶ Support provider/practice relationships</li> </ul>

## about NW Momentum Health Partners (NWMHP)

NWMHP is a network of doctors, hospital and other providers who have teamed up to promote integrated healthcare. Our goal is to create a healthcare delivery system that delivers personal care and drive better outcomes at a lower cost.



## good to know

PLAN TYPE	► MEDICARE	
PLAN NAMES	► NEXT GENERATION (NEXTGEN) ACO	
GEOGRAPHICAL NAMES	► WASHINGTON, IDAHO	
PATIENTS	► MEDICARE BENEFICIARIES	
REIMBURSEMENT	► PRACTICE'S EXISTING MEDICARE ARRANGEMENT	
REFERRALS	▶ NO	
PRIOR AUTHORIZATIONS	▶NO	
CLAIMS PROCESSING	► SUBMIT CLAIMS TO MEDICARE	
CREDENTIALING	▶ NO	
CARE MANAGEMENT	▶YES	
SNF DIRECT ADMITS	▶YES	
MEMBER ID: MEDICARE CARE	► YES - NOT REQUIRED	
ANNUAL WELLNESS VISITS	▶ YES	

## WE ARE HERE TO HELP.

NW Momentum Health Partners (NWMHP) ACO Monday - Friday | 8am-5pm PST 360.943.4337 opt 6 | www.NWMomentumHealthACO.com

