

2019 Quality Performance

updated 4.5.2021

MEASURE	NWMHP ACO PERFORMANCE RATE	MEAN PERFORMANCE RATE (NextGen ACO)	ACO CODE
Overall Quality Score	94.25%		
Domain: Patient/Caregiver Experience			
CAHPS: Getting Timely Care, Appointments, and Information	86.69	85.83	ACO - 1
CAHPS: How Well Your Doctors Communicate	92.8	94.03	ACO - 2
CAHPS: Patients' Rating of Doctor	91.77	92.63	ACO - 3
CAHPS: Access to Specialists	81.71	81.08	ACO - 4
CAHPS: Health Promotion and Education	55.18	61.17	ACO - 5
CAHPS: Shared Decision Making	64.68	62.04	ACO - 6
CAHPS: Health Status / Functional Status	72.81	74.49	ACO - 7
CAHPS: Stewardship of Patient Resources	24.54	25.03	ACO - 34
CAHPS: Courteous and Helpful Office Staff	92.06	93.15	ACO - 45
CAHPS: Care Coordination	85.19	87.29	ACO - 46
Domain: Care Coordination / Patient Safety			
Risk-Standardized, All Condition Readmission	14.58	14.89	ACO - 8
Falls: Screening for Future Fall Risk	90.97%	89.40%	ACO - 13
All-Cause Unplanned Admissions for Patients with Multiple Chronic Conditions*	49.71	55.35	ACO - 38
Ambulatory Sensitive Condition Acute Composite (AHRQ Prevention Quality Indicator (PQI) #91)	1.45	1.70	ACO - 43
Domain: Preventative Health			
Preventative Care and Screening: Influenza Immunization	69.23%	77.50%	ACO - 14
Preventive Care and Screening: Tobacco Use: Screening and Cessation Intervention	90.00%	80.31%	ACO - 17
Preventive Care and Screening: Screening for Clinical Depression and Follow-up Plan	48.28%	74.24%	ACO - 18
Colorectal Cancer Screening	76.51%	76.50%	ACO - 19
Breast Cancer Screening	76.60%	78.79%	ACO - 20
Statin Therapy for the Prevention and Treatment of Cardiovascular Disease	71.26%	82.47%	ACO - 42
Domain: At-Risk Population			
Diabetes Mellitus: Hemoglobin A1c Poor Control	13.45%	11.53%	ACO - 27
Hypertension (HTN): Controlling High Blood Pressure	71.31%	78.05%	ACO - 28
Depression Remission at Twelve Months	5.33%	12.35%	ACO - 40