

2019 Quality Performance

updated 4.5.2021

| MEASURE | NWMHP ACO PERFORMANCE RATE | MEAN PERFORMANCE RATE (NextGen ACO) | ACO CODE |
|---|----------------------------|-------------------------------------|----------|
| Overall Quality Score | 94.25% | | |
| Domain: Patient/Caregiver Experience | | | |
| CAHPS: Getting Timely Care, Appointments, and Information | 86.69 | 85.83 | ACO - 1 |
| CAHPS: How Well Your Doctors Communicate | 92.8 | 94.03 | ACO - 2 |
| CAHPS: Patients' Rating of Doctor | 91.77 | 92.63 | ACO - 3 |
| CAHPS: Access to Specialists | 81.71 | 81.08 | ACO - 4 |
| CAHPS: Health Promotion and Education | 55.18 | 61.17 | ACO - 5 |
| CAHPS: Shared Decision Making | 64.68 | 62.04 | ACO - 6 |
| CAHPS: Health Status / Functional Status | 72.81 | 74.49 | ACO - 7 |
| CAHPS: Stewardship of Patient Resources | 24.54 | 25.03 | ACO - 34 |
| CAHPS: Courteous and Helpful Office Staff | 92.06 | 93.15 | ACO - 45 |
| CAHPS: Care Coordination | 85.19 | 87.29 | ACO - 46 |
| Domain: Care Coordination / Patient Safety | | | |
| Risk-Standardized, All Condition Readmission | 14.58 | 14.89 | ACO - 8 |
| Falls: Screening for Future Fall Risk | 90.97% | 89.40% | ACO - 13 |
| All-Cause Unplanned Admissions for Patients with Multiple Chronic Conditions* #91) | 49.71 | 55.35 | ACO - 38 |
| | 1.45 | 1.70 | ACO - 43 |
| Domain: Preventative Health | | | |
| Preventative Care and Screening: Influenza Immunization | 69.23% | 77.50% | ACO - 14 |
| Preventative Care and Screening: Tobacco Use: Screening and Cessation Intervention | 90.00% | 80.31% | ACO - 17 |
| Preventative Care and Screening: Screening for Clinical Depression and Follow-up Plan | 48.28% | 74.24% | ACO - 18 |
| Colorectal Cancer Screening | 76.51% | 76.50% | ACO - 19 |
| Breast Cancer Screening | 76.60% | 78.79% | ACO - 20 |
| Statin Therapy for the Prevention and Treatment of Cardiovascular Disease | 71.26% | 82.47% | ACO - 42 |
| Domain: At-Risk Population | | | |
| Diabetes Mellitus: Hemoglobin A1c Poor Control | 13.45% | 11.53% | ACO - 27 |
| Hypertension (HTN): Controlling High Blood Pressure | 71.31% | 78.05% | ACO - 28 |
| Depression Remission at Twelve Months | 5.33% | 12.35% | ACO - 40 |